

CTI



# Pop, click, assist

Get integrated and save time  
with Glamorgan Telecom CTI

What you get with GT

- CTI software that enables integration between your telephone systems and computer applications
- Click to dial features and at a glance call history
- Screen popping of customer records as they dial in
- Automatic web browser search for contacts not stored in your database
- Customisable, quick search contact lists for colleagues, clients and suppliers
- Monitor colleague presence, including whether they are out of the office or on a call, and directly place a call to them
- Dial from anywhere, including databases and applications, saving approximately 25 seconds per call

Enhance your internal communications with Glamorgan Telecom CTI



Glamorgan  
Telecom  
Voice & Data Specialists

**CALL US: 0345 872 6411**  
or visit [www.glamorgantelecom.co.uk](http://www.glamorgantelecom.co.uk)